UKAuthority Powering Digital Public Services

Morning One: Wednesday 6 March, 11:00-12:30 via Teams Live



Matt Lewis Chief Operating Officer, Shared Resource Service and Vice President, Socitm

Register at ukauthority.com/events





Problem

Definition: a question involving doubt or uncertainty

Wales as a whole is fragmented and disjointed. Couple this with increasing austerity measures and the conditions are right for the radical reinvention of our service offer.



Context

Definition: a set of circumstances around a particular event

We operate in an environment where single technical solutions can be straight forward to implement yet difficult to progress. A drive to radically redesign Public Services will result in richer collaborative opportunities and better value for money. **SIS** shared resource service gwasanaeth rhannu adnoddau

Vision

Definition: A vivid, imaginative conception

The strategic intent of the SRS is to use a single technology platform to consolidate demand and broker supply of all types of resources to Public Service Wales.



"... courage"



"... beart"

"... trust"



"... collective knowledge"

... decision making ... resilience ... don't be afraid of starting again

... shared values ... believe in what you're doing ... sharing feeling and vulnerabilities

... skills across the collaboration ... accepting different views ... new thinking

... it's all about relationships ... external influences matter ... allows us to take risks

"... the only way to do great work is to love what you do."