



# Digitising Social Care

A joint DHSC / NHS England programme

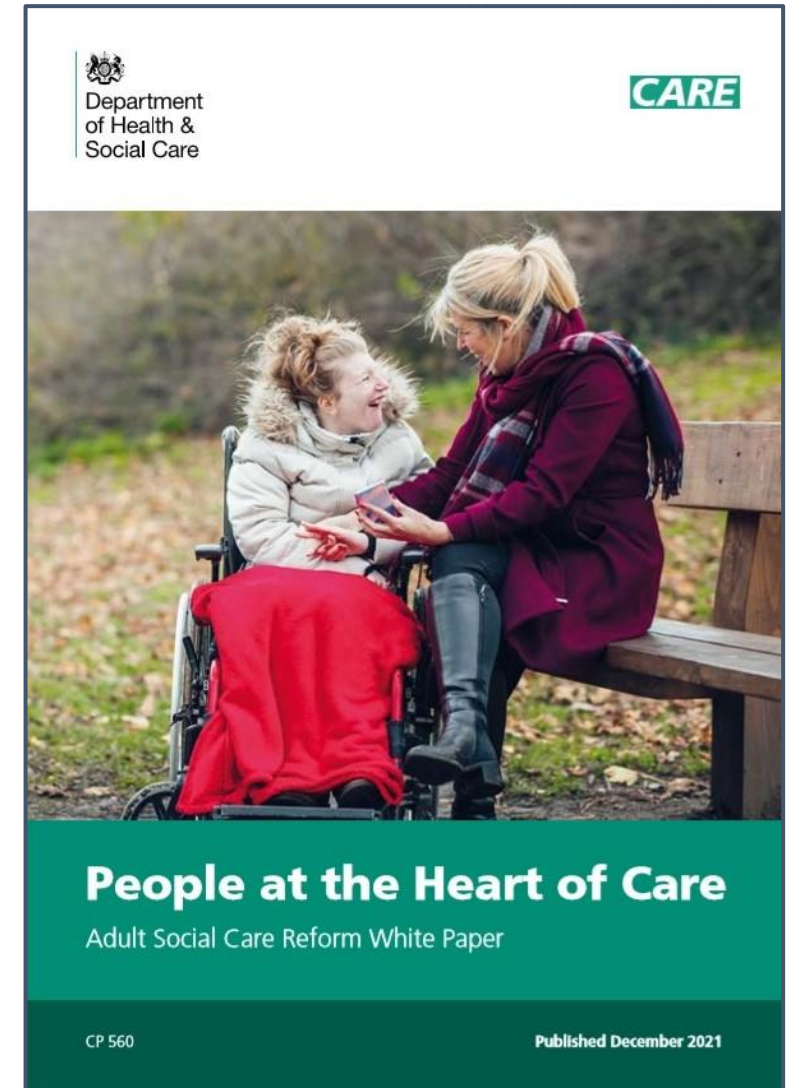
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# Policy background

On the 1 December 2021, The Department of Health and Social Care published the White Paper [\*People at the Heart of Care\*](#) which outlines the 10-year vision for the reform of the sector.

The White Paper recognised that when technology is embedded seamlessly into care and support services, it can help people to live happy, fulfilled lives in their homes and communities.

To support this vision, and the government's wider ambitions for reform, the government committed to **invest at least £150m** in digitising the social care sector over 3 years.



# What we're doing



## **Drive the rapid adoption of digital social care records**

- To enable secure sharing of information across health and care services, and free up time for care staff and managers

## **Test, evaluate and scale technologies, building the evidence base for future investment**

- To increase the uptake of technologies that improve the quality and safety of care, reduce avoidable hospital admissions, and support promote to live independently

## **Support care providers to put the digital foundations in place**

- To give the social care workforce the confidence, capability and infrastructure to effectively use technology to provide high quality care

# Digital social care records



## **Funding**

- To support providers with the up-front investment and change management costs

## **Implementation support**

- Dedicated central resource within each integrated care system

## **Market management**

- Suppliers assured against a common set of standards and capabilities

## **Standards roadmap**

- A forward look of what to expect from the assured suppliers, by when

## **Best practice resources**

- Guidance, frameworks, blueprints for all stages of digital maturity

# Testing, evaluating and scaling



## Testing

- Funding is available for projects that meet our high-level objectives of improving quality and safety of care, reducing avoidable hospital admissions and supporting people to remain independent
- Projects can be led by local authorities, providers or ICS teams, and should be delivered in partnership

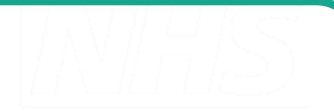
## Evaluation

- We are collecting benefits data on projects funded to date and sourcing case studies
- New projects must include an evaluation partner from the outset

## Scaling

- Support may be available to scale projects where there is a strong case
- Data and insight will be provided to enable local teams to invest in local priorities

# Digital foundations



## Digital skills building

- Investing in training and qualifications for the workforce

## Connectivity

- Supporting providers to upgrade their internet connectivity to enable digital working

## Secure email

- Rolling out funded NHSmail licences for secure communications with NHS staff

## Cyber security

- Providing support and guidance to meet cyber security and data protection standards



Flower Arranging



Activity Room