

UKA Smart Places and Communities 2022

# SCOTLAND'S CONNECTED AND SMART PLACES

**Colin Birchenall**

Chief Technology Officer, **Digital Office for Scottish Local Government**

Chief Digital Officer, **Glasgow City Council**

Subject Editor, **IET Smart Cities Journal**

**DIGITAL  
OFFICE**

Scottish Local Government

[digitaloffice.scot](https://digitaloffice.scot)

# ABOUT THE DIGITAL OFFICE

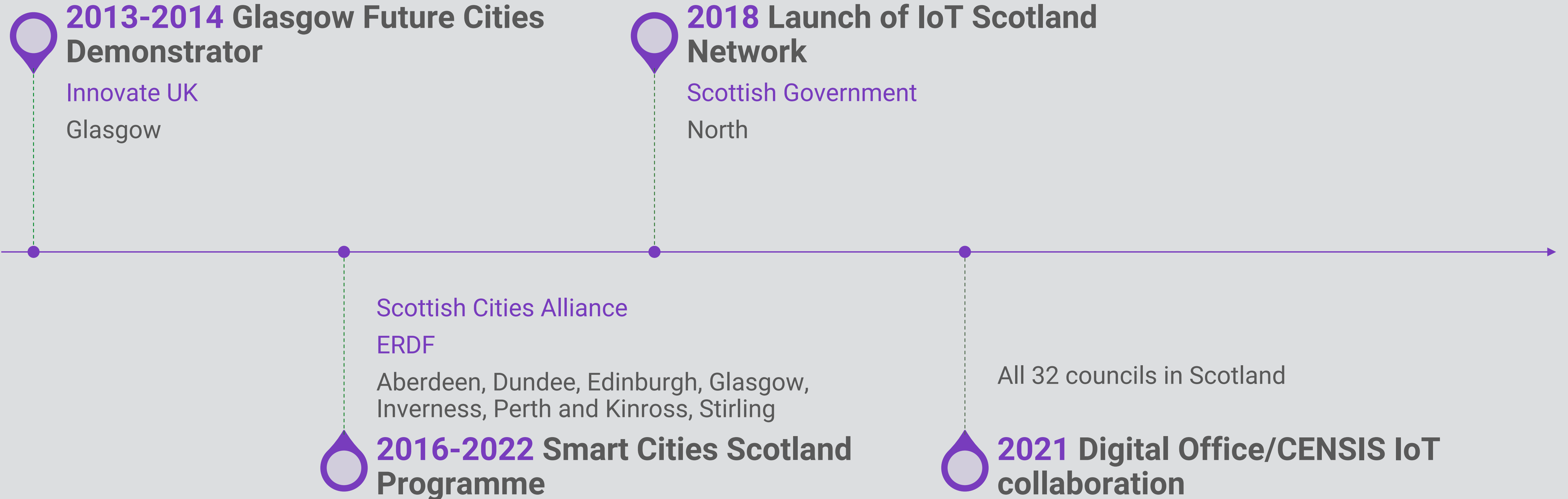
Partnership of all 32 Councils in Scotland to collaborate on digital transformation

Hosted by COSLA but funding and governance managed via the Partnership

Role includes

- Sector-wide leadership for digital
- Greater sharing of lessons and experience
- Skills development and capacity building
- Collaboration and partnership working
- Business cases for sector-wide approaches and investment
- Sector-wide programmes and projects
- Sector-wide technical assurance

# TIMELINES OF KEY CONNECTED PLACES INTERVENTIONS IN SCOTLAND



# DIGITAL OFFICE/CENSIS COLLABORATION

## Develop the local government market for IoT

- Provide innovation and commercial opportunities for Scottish IoT businesses
- Build a suite of IoT case studies to inspire other markets



<https://censis.org.uk/>

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## Accelerate adoption of IoT within Scottish Local Government

- Inspire Councils to use IoT to transform services
- Build confidence in IoT adoption through proven use-cases and practical support
- Create opportunities for collaborative innovation
- Create opportunities for shared approaches

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# KEY PRODUCTS

## ADVISORY GROUP

- Collective Leadership for IoT with Councils
- 11 Councils involved
- Peer support network

## WEBINAR SERIES

- Fortnightly Event:
- Primers
- Case Studies
- Technical Sessions
- Guest Speakers

## PLAYBOOK

- Online resource for advice and guidance
- Stakeholder pathways
- Library of Business Cases and “Blueprints”

## INNOVATION

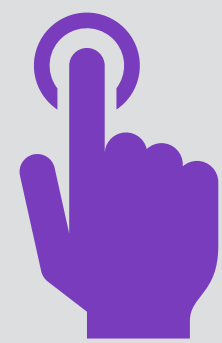
- Opportunities for collaborative open innovation
- e.g. CivTech Scotland

Richer situational insight that can improve real-time and/or planning decision-making



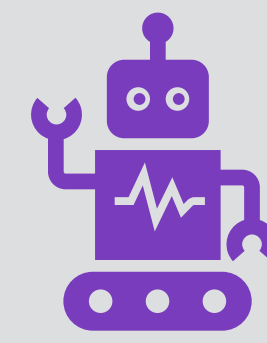
Step 1  
**Monitor**

Processes re-designed to be more reactive and targeted, and delivered remotely



Step 2  
**React**

Processes that react to real-time insight become automated



Step 3  
**Automate**

AI trained to provide predictions that enable prevention and early intervention



Step 4  
**Predict**



# CASE STUDIES

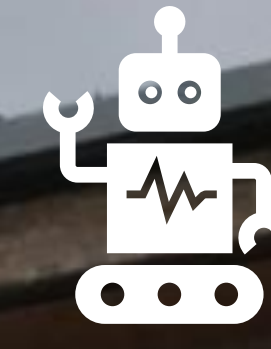




Monitor



React



Automate



Predict

# Proactive maintenance of social housing



Renfrewshire  
Council

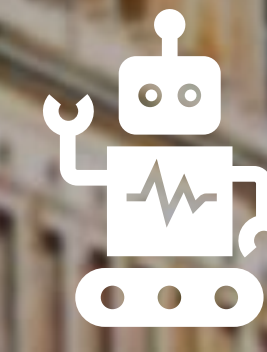




Monitor



React

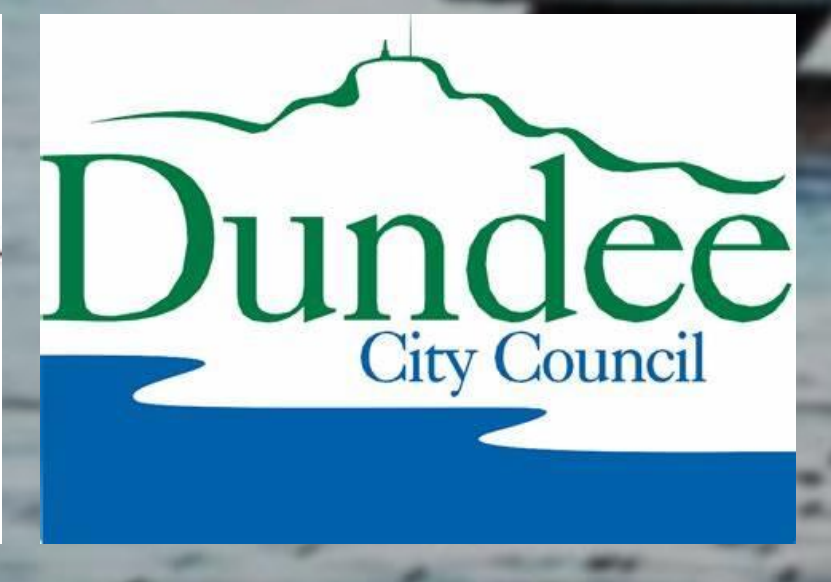


Automate



Predict

# Optimising Waste Collection



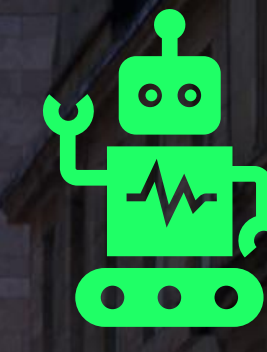




Monitor



React



Automate



Predict

# Improving the energy-efficiency of streetlighting



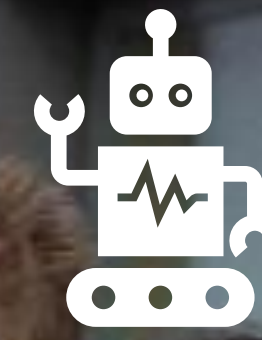




Monitor



React



Automate



Predict

# Improving the ventilation in schools





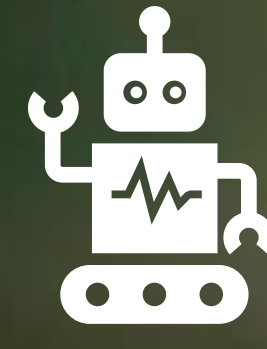
# Improving water safety



Monitor



React



Automate



Predict

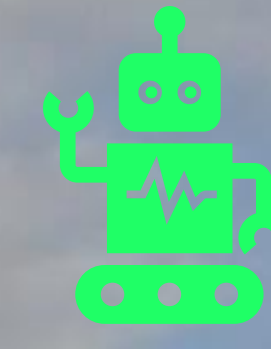




Monitor



React



Automate



Predict

# Creating sustainable drainage from a canal



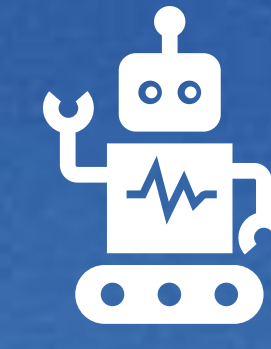




Monitor



React



Automate



Predict

# Keeping the roads clear





**CivTech**® (beta)

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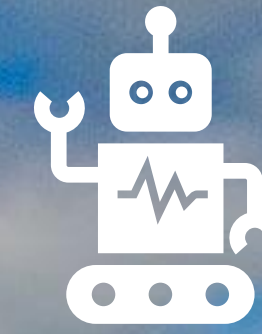
 **CENSIS**



Monitor



React



Automate



Predict

# Improving the experience of rural and remote visitor hotspots





# SUMMARY

1. Councils in Scotland are increasingly experimenting and starting to adopt IoT applications to transform services
2. We are also now seeing Scottish Councils deploy IoT at scale
3. The Digital Office and CENSIS are collaborating to facilitate sharing and collaboration in order to accelerate adoption
4. The case studies across Scotland vary significantly with a broad range of urban and rural applications
5. Increasingly the focus is on scale, automation and prediction, and increasingly linked to to the Digital Office's sister programme "Driven by Data" programme.



# THANK YOU

@colinbirchenall  
colin.birchenall@digitaloffice.scot